



**Be Ready.
Stay Covered.**

Digital Communications Toolkit

Every year, the State reviews Medicaid members' information to make sure they are still eligible for coverage. As a trusted voice in your community, you can encourage eligible Rhode Islanders to take steps that help them stay covered by Medicaid. In this toolkit, you will find sample social media posts and a newsletter blurb to spread awareness about Medicaid renewals. Translations and resources are available on staycovered.ri.gov/education-materials.

Please consider sharing these messages with your network. Thank you.



Are You Covered by Medicaid?

What you need to know about renewing your health coverage.

Every year, the State reviews Medicaid members' information to make sure they are still eligible. If we have enough information, we will send you a notice (Benefit Decision Notice) telling you that we have renewed your Medicaid.

If we need more information, **we will send you two notices:**

- 1 A yellow Medicaid renewal notice.
- 2 A white notice asking for additional documents.

These two notices will arrive in the mail separately. Make sure you watch for both.

3 things you can do to be ready and stay covered.

1. **Keep your account information up to date** so the State can reach you with important information. For example, you should update your account if your contact information changes, you get a new job, or you have a baby.
2. **Watch for mail from the State of Rhode Island.** If the Medicaid program needs more information to renew your coverage, you'll get a yellow notice. You will also get a white notice asking for additional documents. Otherwise, you will get a notice that says your coverage has continued automatically.
3. **Take action right away. If you get a yellow notice,** it means the State needs more information about you or people in your household to renew your coverage. Please submit all requested information by the deadline on your notice.

Have questions?

Help is available. Call:

- HealthSource RI 1.855.840.4774
- RI Department of Human Services 1.855.697.4347

Manage your account online:

Go to healthyrhode.ri.gov or by using the HealthyRhode mobile app. To learn more about Medicaid renewals or look up when your renewal will happen, visit staycovered.ri.gov.

SOCIAL MEDIA

RI Medicaid wants to make sure you and your family get important information about your health coverage. Make sure your address is up to date and that you read everything you get in the mail from the State of Rhode Island or your Managed Care organization. To learn more, visit staycovered.ri.gov.

If you get health insurance through Medicaid, you'll get a notice in the mail from the State of Rhode Island about renewing your coverage every year. To look up your renewal date, visit staycovered.ri.gov.

If your family has health insurance through Medicaid, you'll get a notice in the mail about renewing your coverage every year. For more information in multiple languages, visit staycovered.ri.gov.

Medicaid Members! Have you had a change in address, income, household size, phone #, or email? You can update your information at any time by visiting healthyrhode.ri.gov



Are you covered by Medicaid?

Get important info about your family's health coverage.

   



Are you covered by Medicaid?

Find information about renewing your coverage on staycovered.ri.gov.

   



Are you covered by Medicaid?

Get ready to renew your coverage every year. Keep your contact information up to date.

   



Are you covered by Medicaid?

You'll get a notice in the mail when it's your turn to renew.

   