

STATE OF RHODE ISLAND
P.O. BOX 8709
CRANSTON, RI 02920-8787



Date : 01/XX/2023
Account Number : XXXXXXXX



Individual's Name
C/O <AR Name>
<Address Line 1>
<Address Line 2>
<City, State Zip code>

How to Contact Us

Go Online : <https://healthyrhode.ri.gov>

For questions about affordable health coverage, call HealthSource RI at [1-855-840-4774](tel:1-855-840-4774)

For questions about human services programs, call the RI Department of Human Services at [1-855-MY-RI-DHS](tel:1-855-MY-RI-DHS) ([1-855-697-4347](tel:1-855-697-4347))

Email Undeliverable

Dear <Primary Applicant>,

Our records indicate that the email address we currently have on file for you is not valid. We want to make sure that all of your contact information is up-to-date as we may need to send you important Medicaid renewal information beginning April 1, 2023.

Please update your email address as soon as possible through the HealthyRhode customer portal healthyrhode.ri.gov, or through the HealthyRhode mobile app available for download on your smartphone. You can also contact our call centers for assistance at [1-855-MY-RI-DHS](tel:1-855-MY-RI-DHS) ([1-855-697-4347](tel:1-855-697-4347)) (DHS) or [1-855-840-4774](tel:1-855-840-4774) (HealthSourceRI).

Thank you for your attention to this important update.

Individual: Email on File

<Individual Name 1>: <Email Address>

<Individual Name 2>: <Email Address>