

## Thank You for Sending Your Medicaid Renewal Packet

Dear [recipient name]:

Thank you for completing your Medicaid renewal packet! We've received your materials and our team is now reviewing the documents you provided.

Once we have completed our review, you'll receive a Benefit Decision Notice.

We want you to know that the review process will take some time to complete. You might not hear anything right away. There's no need to call the Department of Human Services or HealthSource RI for an update. Until you hear from us, your coverage will remain active.

You can check the status of your Medicaid renewal if you have an online account at [www.healthyrhode.ri.gov](http://www.healthyrhode.ri.gov) or if you use the HealthyRhode mobile app. Log in to your account. "My Renewal Information" will be displayed after you log in.

### **What May Happen If Your Information Was Received After the Due Date**

It's important to know that if you returned your renewal packet after the due date on your yellow Medicaid renewal notice, you may have received (or may soon receive) a Benefit Decision Notice saying you are not eligible for Medicaid. If we determine you are eligible for Medicaid after we complete our review of your late documents, your Medicaid coverage will be reinstated.

To learn more about your coverage options while these late documents are being reviewed, call HealthSource RI (HSRI) from 8 a.m. to 6 p.m. weekdays at 1-855-840-4774.

Thanks again for submitting your information.