

IMPORTANT INFORMATION ABOUT YOUR MEDICAID COVERAGE

Please Take Action Right Away

We're writing with important information about your Medicaid health benefits. As required by federal law, the State of Rhode Island is conducting Medicaid eligibility renewals to confirm that everyone on Medicaid remains eligible. Our records indicate that you have special circumstances that affect your eligibility.

Your Medicaid Coverage Is Ending

The information we have indicates that you are not eligible for Medicaid because of your immigration status. We have tried to check your immigration status through existing sources available to us, but we are unable to confirm your status. We do not have the documents we need to see if you are eligible to stay covered.

How to Find Out If You Can Stay on Medicaid

If you would like to stay covered by Medicaid, please provide the documents we need to determine your Medicaid eligibility. You can find out more about the documents we need by:

- Logging in to your account at www.healthyrhode.ri.gov. The My Dashboard page will show the documents you must provide.
- Contacting the Rhode Island Department of Human Services (DHS) at 1-855-697-4347.

Don't delay. Please review your documents and provide updated information right away so we can determine if you are eligible to stay covered.

What You Can Do If You Are No Longer Eligible For Medicaid

If you are lawfully present in the United States and meet immigration status eligibility requirements, you may have other options for staying covered through HealthSource RI (HSRI). Call HSRI from 8 a.m. to 6 p.m. weekdays at 1-855-840-4774 to talk with someone who can help you.

If you don't agree with our decision about your benefits, you can appeal by following the process described in your Benefit Decision Notice.

Visit www.staycovered.ri.gov to learn more about Medicaid eligibility and how to find help.