IMPORTANT INFORMATION ABOUT YOUR MEDICAID COVERAGE

Please Take Action Right Away

We're writing with important information about your Medicaid health benefits. As required by federal law, the State of Rhode Island is conducting Medicaid eligibility renewals to confirm that everyone on Medicaid remains eligible. Our records indicate that you have special circumstances that affect your eligibility.

Your Medicaid Coverage Is Ending

The information we have from the Rhode Island Department of Children, Youth, and Families (DCYF) indicates you are no longer eligible for Medicaid coverage.

How to Find Out If You Can Stay on Medicaid

If you would like to stay covered by Medicaid, we encourage you to apply for benefits so we can determine if you are eligible. To apply, you must complete a DHS-2 Application for Assistance. You can do this:

- **Online:** Visit <u>www.healthyrhode.ri.gov</u> and click the Get Started button under Apply for Health and Human Services Programs.
- **By mail:** Download the DHS-2 application at <u>www.healthyrhode.ri.gov</u>, complete the application, and return it to the Rhode Island Department of Human Services (DHS) at P.O. Box 8709, Cranston, Rhode Island 02920-8787.

- In person: Place your completed DHS-2 application in a drop box at any DHS office location. Find a DHS office near you at www.dhs.ri.gov/about-us/dhs-offices.
- **By phone:** Contact DHS at 1-855-697-4347 to complete your DHS-2 application over the phone.

Don't delay. Apply for Medicaid coverage right away so we can determine if you are eligible to stay covered.

What You Can Do If Your Medicaid Application is Denied

Once we have processed your application, you will receive a Benefit Decision Notice. This notice will tell you if your Medicaid coverage is approved or denied. If you are denied coverage, your Benefit Decision Notice will tell you about other options for staying covered.

- If you are eligible for a State-paid HealthSource RI plan for two months, your Benefit Decision Notice will include this.
- If you don't agree with our decision about your benefits, you can appeal by following the process described in your Benefit Decision Notice.

Visit <u>www.staycovered.ri.gov</u> to learn more about Medicaid eligibility and how to find help.