



**BE READY.
STAY COVERED.**

How To: Medicaid Renewal Lookup Portal

Executive Office of Health and Human Services (EOHHS), in partnership with Department of Human Services (DHS) and HealthSource RI (HSRI)

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ISLAND**

Medicaid Renewal Lookup Portal

The [Medicaid Renewal Lookup Portal](#) allows Medicaid members, or anyone who is helping them, look up their anticipated Medicaid renewal date.

- If you are helping someone look up their Medicaid renewal date, here's what you need to do:
 - Go to staycovered.ri.gov and click on the orange button with the magnifying glass.
 - Enter their Medicaid ID number, which can be found on their white Anchor card.
 - Enter their date of birth.

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Look Up Your Medicaid Renewal Date

Medicaid renewals are back.

Three things you can do to be ready and stay covered.

- Update your contact information.**
Make sure the State has your current address, phone number, and email. [Learn how.](#)
- Watch for your yellow or green notice.**
The State may tell you that your coverage is being automatically renewed or will ask you for more information. [See examples of notices you may get.](#)
- Take action right away.**
Please submit your signed forms and any other documents the State requested as soon as possible. You must send us your documents by the date on your notice. [Learn more.](#)

Where can I get help with my renewal?



Welcome to the Medicaid Renewal Lookup Portal

RI Medicaid Members

Enter your information below to find out when it's your turn to renew your Medicaid health coverage. You can find your Medicaid ID number, or MID number, on your white Anchor card. [?](#)

* Medicaid ID Number (MID)

* Date of Birth

mm/dd/yyyy



Fields marked with * are mandatory

This portal won't have your Medicaid Renewal Date if:

- You're getting Supplemental Security Income (SSI). Your Medicaid coverage will continue automatically.
- Your SSI has ended because you are no longer eligible.
 - You will get a letter with information about other health coverage options.
- Your child is in the care of the Department of Children, Youth, and Families (DCYF).
 - Your Medicaid coverage will continue automatically.
- You were in foster care through DCYF and 'aged out' of that care.
 - You will get a letter with information about health coverage options.
- Your child was in DCYF care and has returned to your family.
 - You will get a letter with information about other health coverage options.
- Your Medicaid coverage has already ended.

I'm not a robot



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 Privacy - Terms

RHODE ISLAND EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES
 MEDICAID IDENTIFICATION CARD

RECIPIENT NAME

**I AM
 SAMPLE**

MID

00000000000



CARD ISSUE DATE

00/00/2019

If found please drop in any U.S. Mail Box Return Postage Guaranteed
 State of Rhode Island
 P.O. Box 8709
 Cranston, RI 02920-8787



Your Medicaid renewal date is: May 29, 2024

Dates Subject to Change. Check Back Frequently.

Please note: The Medicaid renewal date you see here may change. This can happen for different reasons. We may change your renewal to a later date, but it will never be sooner than the date you see here. Check this portal often so you know if your renewal date changes.

Now that you know your anticipated Medicaid renewal date, there are three things you can do to get ready.

1. [Make sure your contact information is up to date](#) so you don't miss important information about your coverage.
2. Watch for your yellow notice that will come in an envelope with a return address from the State and '**Important Information, Open Immediately**' on it.
You'll get this notice about two months before your anticipated renewal date. [See examples of notices you may get](#)
3. Take action right away when you get your notice.

[Learn how to submit your renewal documents.](#)

You can also get in-person help with your Medicaid renewal. [Learn more](#)

[BACK](#)

What should I do if I have questions?

Contact us about your Medicaid renewal questions:

[How to contact us](#)



I'm sorry. We can't find your information right now.

What should I do next?

Please make sure you filled out your information correctly and try again.

If you still get this message, the information we have on file may be different from what you're submitting. You can check and update your information by:

- Logging in to your account on HealthyRhode.RI.gov.
- Using the [HealthyRhode mobile app](#).
- Calling the Rhode Island Department of Human Services (DHS) at 1-855-840-4774.
- You can also check and update your information by calling HealthSource RI at 1-855-840-4774, or by calling [your Managed Care Organization](#).
- You can also check your anticipated renewal date by logging in to your account at HealthyRhode.RI.gov.

BACK

What should I do if I have questions?

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[How to contact us](#)



Medicaid Renewal Lookup Portal



Do you know when YOUR Medicaid renewal will happen?

Use the new **Medicaid Renewal Lookup Portal** – it's easy, secure, and there's no need to log in. If someone is helping you renew, they can use the portal, too.



Here's what you need to do:

- Enter the Medicaid ID number on your white Anchor card.
- Enter your date of birth.

The portal will tell you when you can expect to renew. But remember, your renewal date may change so check back often.



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¿Sabe cuándo ocurrirá SU renovación de Medicaid?

Use el nuevo Portal de búsqueda de renovación de Medicaid : es fácil, seguro y no es necesario iniciar sesión. Si alguien te está ayudando a renovar, también puede usar el portal.



Esto es lo que debe hacer:

- Ingrese el número de identificación de Medicaid en su tarjeta blanca de anclaje.
 - Introduzca tu fecha de nacimiento.
- El portal le dirá cuándo puede esperar renovar. Pero recuerde, su fecha de renovación puede cambiar, así que vuelva a visitarla con frecuencia.



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Você sabe quando a renovação do YOUR Medicaid acontecerá?

Use o novo Portal de Pesquisa de Renovação do Medicaid – é fácil, seguro e não há necessidade de fazer login. Se alguém estiver a ajudá-lo a renovar, também pode utilizar o portal.



Aqui está o que você precisa fazer:

- Digite o número de ID do Medicaid no seu cartão Anchor branco.
- Introduza a sua data de nascimento.

O portal indicará-lhe-á quando pode esperar renovar. Mas lembre-se, a sua data de renovação pode mudar, por isso volte com frequência.



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Access [the portal](#) and [download the flyers](#) on staycovered.ri.gov.

Thank you!



Staycovered.ri.gov

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